

## Procedure to format Display Ti5, Ti5+, Ti7 e Ti10

This guide uses a Windows computer to create a formatting USB drive.

When formatting the display, all settings will be lost. To learn how to create and restore your settings, <u>follow this procedure</u>.

If you prefer **watching the procedure in video**, <u>click here to access our folder</u> of **FAQ videos** and look for videos 14 and 15 about the formatting process.

## To format a display, follow the steps below:

 If you have a 5-inch display, identify whether it is a TI5 or a TI5+. This step is crucial because both have distinct hardware architectures, requiring different formatting tools. Follow the process described in the following link: <u>Link to the identification process between</u> <u>TI5 and TI5+</u>

2. Download the .zip file available in the links below, according to the model of your display, and unzip it.

Inside this file, there is a software image (.img) that needs to be written to a USB drive.

Ti5 and Ti7: Link to TI5/7 formatter version 3.19.1

Ti10: Link to Ti10 formatter version 3.19.1

Ti5+: Formatter available soon.

- 3. Download the 'USB Image Tool' executable available at this <u>link</u> and unzip it.
- 4. Run the 'USB Image Tool' as an administrator.
- 5. Choose the 'Restore' option and browse for the .img file obtained in step 1. A USB drive with at least 4 GB of free space is necessary.

The contents of the USB drive will be erased.

After restoring the image, you will not be able to open the USB drive on Windows, which is normal.

- 6. After completing the above step, turn off the display and insert the USB drive. Make sure that the display is really turned off and not just hibernating. SIf necessary, remove the power source to ensure that it is truly turned off.
- With the USB drive inserted, turn the display back on.
  The formatting process will begin and may take several minutes to complete.
  Do not turn off the display during this period.
- 8. Once you see a blue screen with a green checkmark icon (✓), turn off the display, remove the USB drive, and turn it back on.
- On the first boot after formatting, you may see a blue screen with a white circle and the display may restart on its own one or more times. This is normal and part of the initial setup process after formatting.
   "After a few minutes, the display should boot up normally.

To check the installed software version, access the Settings menu > About. The Application Version field should display the version of the formatter.

After this procedure, the display can be updated via .uti or through the online update service to versions later than the formatter version, as needed.

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